



Administrative Closure
Alleged Quality of Care Issues
VA Montana Health Care System, Fort Harrison, Montana
MCI# 2011-04406-HI-0287

On September 12, 2011, the Office of Inspector General (OIG), Office of Healthcare Inspections received allegations regarding healthcare professional staffing shortages impact on patient care at the VA Montana Health Care System, Fort Harrison, Montana.

An anonymous complainant contacted the Office of Senator Jon Tester and reported physicians, nurse practitioners, and nursing staff resignations and retirements resulted in understaffing at the facility. Senator Tester contacted the OIG Hotline Division requesting an investigation into the allegation.

Senators Tester and Baucus then met with the VA Under Secretary for Health to review the VA action plan to address the issue. At the conclusion of the meeting, the Senators were satisfied with the Under Secretary's established plan and withdrew their request for an OIG investigation.

I concur with recommendation for administrative closure of this inspection.

Approved by:


JOHN D. DAIGH, JR., M.D.

Assistant Inspector General for
Healthcare Inspections